



**Bespoke Customer Information**  
**The “New Normal” at The Three Tuns, Ashwell**

**Please follow these guidelines when you visit The Three Tuns, Ashwell to make both yours and other guests visit as safe and enjoyable as possible;**

**Upon arrival & Entering the Building**

Please use only the door at the front of the building to enter.

Your contact details will be collected to facilitate track and trace.

Alcohol sanitizer will be available for you to use at the doors.

Please wear a mask until you are seated at which point your mask can be removed.

Please wear your mask when using the facilities or leaving the building.

**Finding the Room that you require**

Signage inside the front door will note activities in different parts of the building.

Turn right for the bar or left for the restaurant & bedrooms.

Staff will be on hand to direct you.

There will be no service at the bar, please take your seat and we will take your order.

**Using Guest Toilets**

Please follow the signage outside the toilet or take advice given by staff outside toilets to ensure social distancing measures are followed.

Please use the alcohol hand sanitizer provided.

**Leaving the Building**

Please follow the signs to exit so a one-way system can be observed as practically as possible.